



# Provider alert: 2023 prior authorization list update effective 1/1/2023

Optum Care Network–Connecticut (OCN-CT) will be enforcing Emblem Health’s prior authorization guidelines for all providers whether contracted directly with OCN-CT or the health plan.

	<b>OCN-CT Contracted/Plan</b> <i>(Provider is contracted with OCN-CT or the health plan)</i>	<b>Non-Contracted/Plan</b> <i>(Provider is not contracted with OCN-CT or the health plan)</i>
<b>Emblem Health</b>	Follow Emblem Health PA Guidelines: <a href="https://emblemhealth.com/providers">emblemhealth.com/providers</a>	All services provided by non-contracted providers require prior authorization* (except for emergencies, urgently needed services when the network is not available, and dialysis).

\*Prior authorization is not a guarantee of payment. Claims payment is contingent upon verification of eligibility for benefits.

## To make an authorization request for OCN-CT members:

Visit: [optumportal.com](https://optumportal.com)

Call: 1-888-556-7048

Fax: 1-855-268-2904

## For questions or concerns about this process:

Call the OCN-CT Prior Auth Intake at 1-888-556-7048.

[optum.com](https://optum.com)

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